



# Environmental Monitoring Report

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## Pre - Construction Phase

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October 2021

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## 1. Executive Summary

Myint & Associates Offshore Supply Base Ltd (M&AOSB) is planning to develop an Offshore Supply Base (OSB) near Nga Yoke Kaung Bay in Ayeyarwady Region which is located approximately 40 km south of the town of Ngwe Saung. The project site is surrounded by Goyangyi Island to the west and Nanttharpu Village tracks to the south.



The project includes the construction of a jetty (300 m long), a cause way (400 m long) and an offshore facility (12.12 ha). The supply base will consist of short-term and long-term storage facilities, custom inspection area, main office area, accommodation area and other utilities required for the support of offshore oil and gas exploration & developing activities.

Since 2016, M&AOSB has begun socialization of its proposed project activities with the members of the local community by hosting public meetings and regular engagements. M&AOSB established its Corporate Social Responsibility (CSR) program in 2017. In terms of environmental management, M&AOSB has completed its Environmental Impact Assessment (EIA) processes and Environmental Compliance Certificate was awarded on 24<sup>th</sup> April 2019 by Environmental Conservation Department (ECD) under Ministry of Natural Resources and Environmental Conservation (MON-REC).

### 1.1 Key Highlights (April 2021 to September 2021)

- Construction contractor selection for the M&AOSB project is finalized and intended to award to China Harbour Engineering Co., Ltd – CHEC as the design and build (D&B) contractor. Environmental Management Plans (EMPs) and En-



Environmental Monitoring Plans (EMoPs) are in preparation and these will be finalized in coordination with the Construction contractor and submitted to ECD prior to the start of construction.

- Other requirements, including detailed information about the project such as the final layout plan with facilities lists will be included in subsequent reports.
- In accordance with clause D-6 of ECC, the environmental monitoring reports will be prepared and submitted to ECD every 6 months during the project.
- During monitoring period from April 2021 to September 2021, there were no relevant construction activities on site, mainly due to the COVID-19 outbreak and political challenges.
- M&AOSB requested and submitted letter to ECD for extension of pre-construction period on 24<sup>th</sup> May 2021 and ECD approved for 2 years extension of the construction period as per ECD's letter dated on 20<sup>th</sup> August 2021.
- Myanmar's recent political developments may pose some additional challenges going forward with regards to project progress.
- As part of our social management, there was no grievance case received during the period from April 2021 to September 2021.
- M&AOSB CSR Program provided necessary supports to the local efforts in combatting COVID-19 and offered a much-needed contribution for the community's free funeral service in Nga Yoke Kaung Town.
- The CSR Program also conducted community-led waste management activities in Nanttharpu Village Tract while following proper health and safety measures.

## 2. Introduction

Periodic environmental monitoring will be conducted by M&AOSB or any Consultant M&AOSB may appoint. The environmental inspection and compliance monitoring program will be implemented under the direction and guidance of Ministry of Natural Resources and Environmental Conservation (MONREC).

The Environmental Monitoring Report (Pre-construction Phase) No.05, dated 29<sup>th</sup> October 2021, covers the monitoring period from April 2021 to September 2021. Prior to the commencement of Construction works, M&AOSB shall inform and report to MONREC and ECD.

The Construction Monitoring Report will be prepared in accordance with clause D-6 of the ECC. Summary of the monitoring activities will be included in the report and M&AOSB will report to the Ministry with the frequency of not less than six (6) months. This Construction Monitoring Report shall include:

- i) Documentation of compliance with all conditions of this ECC, in particular on the commitments made in Table 8.2 of the EIA report;
- ii) Progress made to date on implementation of EMPs against the submitted implementation schedule;
- iii) Difficulties encountered in implementing EMPs and recommendations for remedying difficulties and steps to prevent or avoid similar future difficulties;
- iv) Number and type of non-compliances with EMPs and proposed remedial measures and timelines for completion of remediation;
- v) Summary of self-monitoring reports including explanatory remarks;
- vi) Summary of accidents or incidents relating to the occupational and community health and safety;
- vii) Summary of complaints and grievances redress mechanism (GRM).

## 3. Roles and Responsibility

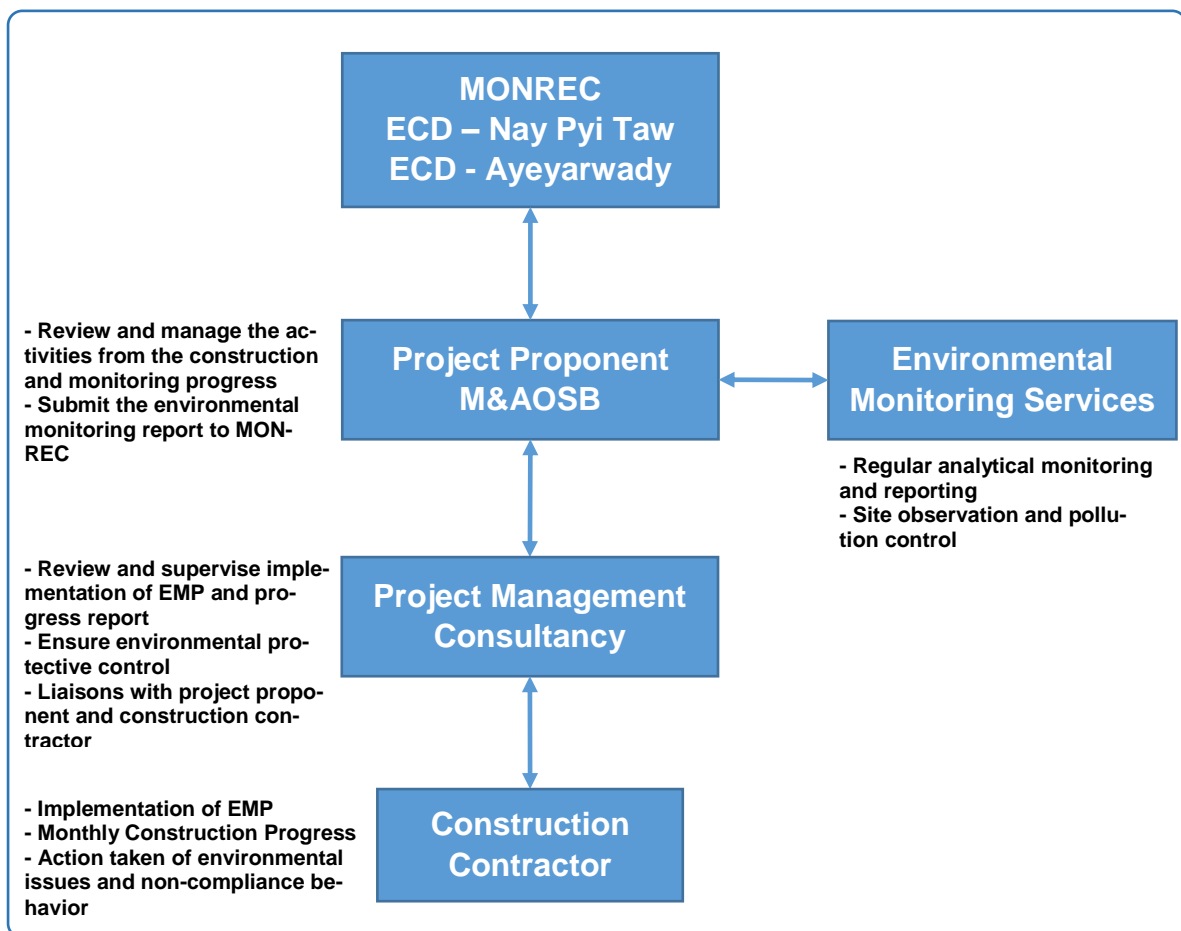
**Project Proponent (M&AOSB)** – shall monitor all construction activities and carry out random site inspection under the guidance and supervision of Project Management Consultancy (PMC) in strict compliance with the conditions of the ECC and liaise with the Ministry. Project proponent is accountable for the timely submission of Environmental Monitoring Reports to MONREC.

**Construction Contractor(s)** – shall implement EMPs defined in the ESIA and ECC and carry out continuous risk assessment and environmental controls on all construction activities. It is their duty to enforce all sub-contractors to follow prescribed environmental control measures. Construction contractor is accountable for the implementation of EMPs and other obligations from the EIA and ECC.

**Environmental Monitoring Services** – shall undertake monitoring of all environmental and social parameters prescribed in the EIA. Environmental Monitoring Services shall prepare a report of findings with analysis of the project’s environmental and social conditions. Environmental Monitoring Services will be performed by either a third party Contractor, M&AOSB in-house resources or a combination of both.

**Note:** *CHEC is the selected Contractor, however due to ongoing COVID-19 outbreak and political challenges, commencement of Construction and Contract signature has been delayed. Further information on Contractor and construction plan will be provided once Construction contract is signed.*

### Institutional Framework of Environmental Monitoring Reporting



This institutional framework of environmental monitoring report applies to the construction phase only. Once Construction starts, the framework will be further elaborated. The operational phase will be prepared upon completion of the construction phase and before the commencement of operations.

#### **4. Current Project Environment**

There were no construction activities during April 2021 to September 2021. M&AOSB finalized the tendering process and awarded the Construction activities to China Harbour Engineering Construction Ltd. (CHEC), by issuing the Letter of Acceptance (LOA) on 20 November 2019. M&AOSB is now in the process of formalize and finalize the construction Contract for the Design and Build works, which is dependent upon normalization of COVID-19 outbreak in Myanmar.

Given the specifics of M&AOSB project location, located in a rural area with not much health infrastructures in place, priority has been to comply with local township rules and restriction and to minimize the number of people on site, particularly people coming from other regions. Therefore, activities like site clearance, surveying on both on-shore and offshore, mobilization and design works have not started.

#### **Situation of COVID-19 Outbreak and Response**

Referring to COVID-19 Outbreak in Myanmar, M&AOSB is taking robust actions in compliance with the guidelines from both WHO and Ministry of Health and Sports (MOHS) for the well-being of the employees and communities with the sense of collective responsibility as our top priority. At the moment, these actions include, Practicing Work from Home, requirements for self-isolation, maintaining social distance and practicing of daily hygiene. M&AOSB cares about both of employees' health and safety as well as Project community area, therefore have conducted response actions such as work from home and Financial Contribution to Community. During the monitoring period covered by this report, there were no grievance cases, where M&AOSB remained committed to apply best practices in compliance with the MOHS Guidelines. More recently, the spreading of COVID-19 infection is getting worse and more strictly actions are taken by the COVID-19 Prevent, Control and Treatment of National Level Central Committee. M&AOSB will strictly adhere to the measures defined by the Central Committee.

#### **Political Challenges and its impact on Project progress**

M&AOSB remains highly committed towards the development of the Ayeyarwady region in general and the construction and operation of Nga Yoke Kaung Offshore Supply Base in particular. However, the recent political challenges will likely impact the progress of the Project.

#### **Pre-Construction Phase Extension**

M&AOSB continue to move forward planning for the project and our team requested and submitted letter to extent the period of construction from Department of Environmental Conservation (ECD) due to the current circumstances of COVID-19 Third Wave and Political Challenges on 24<sup>th</sup> May 2021. This is one of to comply the obligation from the Section 95 from Procedure on Environmental Impact Assessment (EIA)

and M&AOSB ECC clause A-12 and Project Proponent shall be required to commence within two (2) years after the issuance of ECC. According to the approval of pre-construction phase extension letter from ECD on 20<sup>th</sup> August 2021, the following comments are provided;

- (A) The required two-year extension period for the pre-construction activities is hereby granted in line with Section (95) of the Environmental Impact Assessment Procedures.
- (B) The project proponent will, in case of any major change in project size, scope, location, layout, technology, the risk associated with foreseeable adverse impacts, production methods, pollution prevention, and mitigation measures, or proposing an expansion or second phase development, be required to present such changes within the timeframe alongside additional environmental and social management plans to the Ministry and seek its approval according to Section (96).
- (C) The project proponent must notify the Environmental Conservation Department through a letter of the plans and activities included as part of the Project in line with Section (94) of the Environmental Impact Assessment Procedures not later than 30 days.

## **5. Project Progress**

### **5.1 Technical Survey (Electrical Transmission Line Survey)**

M&AOSB asked quotations from (3) potential contractors for the connection of the electrical transmission line from Nga Yoke Kaung Town Substation to the site. M&AOSB will work together with Regional Electricity Engineer Office for the technical survey in line with the timeline of the construction of the project. These activities are on hold until normalization of COVID-19 outbreak.

### **5.2 Way Forward of Design and Build Contractor Activities**

Design and Build Contractor selection is finished and intended to award to China Harbour Engineering Co.,Ltd (CHEC. Letter of Acceptance was awarded on 20 November 2019. The contract signature is on hold due to the current situation of COVID-19. During this period, CHEC conducted a site survey in connection to the rock supply on 12 to 13<sup>th</sup> March 2020. Remaining surveys, both onshore and offshore are still pending and waiting on the developments of COVID-19 outbreak.

### **5.3 Progress of Environmental Monitoring Service**

Environmental Monitoring Services selection is finished and intended to award to Myanmar Koei International Co.,Ltd (MKI). Letter of Acceptance – LOA awarded on 8<sup>th</sup> January 2020. MKI will be mobilized in parallel with CHEC.



## 6. Environmental Management

The M&AOSB project is in its pre-construction phase. During the period covered by this report and as explained in the previous sections, there was no activity at the project location except the implementation of CSR initiatives.

### 6.1 Environmental Management Plans (Construction Phase)

Prior to the construction phase, M&AOSB and the Design & Build Contractor will jointly develop the following (7) sub-management plans as per ECC Clause C-10:,

- Emergency Response Plan
- Traffic Management Plan
- Waste Management Plan
- Livelihood Restoration and Compensation Plan
- Biodiversity Management Plan
- Water Quality and Sediment Management Plan
- Occupational Health and Safety Plan

In addition to the above-mentioned (7) plans, oil spill contingency plan, disposal plan for dredging materials, decommissioning plan and final layout with facilities lists for each phase will be prepared together with the Construction Contractor in accordance with ECC clauses C-7, C-5, C-11 and C-6 respectively.

The above-mentioned plans will be prepared according to the below:

#### *Step (1)*

The Construction Contractor will lead the development of the sub-management plans with the collaboration of M&AOSB. Once finalized, these sub-management plans will be submitted to ECD.

#### *Step (2)*

The sub-management plans will be implemented by both the Construction Contractor and the M&AOSB as described in the sub-management plans.

#### *Step (3)*

The implementation of the sub-management plans will be continuously monitored to ensure compliance with the plans. The relevant information about the sub-management plans will be reported to ECD as part of Environmental Monitoring Reports.

## **Progress on EMPs**

During the period between April 2021 and September 2021, several sub-environmental management plans were drafted by Contractor and reviewed by M&AOSB and its Consultants:

- 1) Marine Spill Management Plan
- 2) Spill Contingency Plan
- 3) Environmental Management Plan
- 4) Dredging Environmental Management Plan
- 5) Labour Camp Management Plan
- 6) Corporate Health and Safety, Environmental Procedure
- 7) Waste Management Plan

Referred to the previous Environmental Monitoring Report (April 2020), the following management plans has been completely submitted.

- 1) Project HSE Plan
- 2) Emergency Response Plan for Offshore
- 3) Emergency Response Plan for Onshore
- 4) Biodiversity Management Plan
- 5) Livelihood Restoration and CSR Plan
- 6) Operational Grievance Mechanism (OGM) flow diagram for Construction Phase

EMPs are live documents and shall be implemented and adjusted in accordance with the continual development as result of the monitoring data.

The developing of environmental management plans are supposed to have a best practice of environmental management systems to establish as condition from ECC clause C-1. The development of EMPs for the operational phase will be prepared upon completion of the construction phase and before the commencement of operations.

## **6.2 Environmental Monitoring Plan (Construction Phase)**

During the period from April 2021 to September 2021, there were no site activities requiring Environmental Monitoring. Environmental Monitoring Plan (EMoP) for Construction Phase has been submitted on the previous Environmental Monitoring Report (April 2020) and shall be revise and disclose if amendments or changes are performed. Regarding the EMoP Construction Phase, shall be in compliance with ECC clauses D-1, D-2, D-3, D-4, D-6 and D-7 respectively.





**Myint & Associates Offshore Supply Base Ltd.**

မြင့်အင် ( န် ) အဆိုစီရိတ် ( စ ) ကမ်းလွန်ဝန်ဆောင်မှုလုပ်ငန်းလီမိတက်



# OGM

Operational  
Grievance  
Mechanism

# & CSR

Corporate Social  
Responsibility





## 7. Social Management

M&AOSB puts social responsibility at the forefront of the organization so as to maintain a balance between the economy and the ecosystems. Since 2017, we have practiced corporate social responsibility (CSR) to manage social impacts and contribute to sustainable development of the communities in the area where we operate.

Since the beginning of 2020, the outbreak of COVID-19 pandemic has presented a serious threat to people, businesses and economies, and caused severe disruption for the development of human society, including our social investment initiatives. Due to the global COVID-19 crisis, we have to run our business operations with minimum workforce and community development activities under the Ministry of Health guidelines. During the reporting period, M&AOSB CSR Department has contributed necessary supports to the local efforts in combatting COVID-19 and offered a much-needed contribution for the community's burial service. Moreover, we also conducted community-led waste management activities while following proper health and safety measures.

### 7.1 Corporate Philanthropy

#### Donation of Medical Supplies to Nga Yoke Kaung Hospital

The global pandemic has brought many hardships around the low income, under-resourced communities across Myanmar. With an offshore supply base in Nga Yoke Kaung Town, Patheingyi District in the Ayeyarwady Region, M&AOSB has increased its efforts in the fight against COVID-19 in the project area through medical supplies and funding.

In July 2021, M&AOSB donated MMK 1,983,500 worth of medical supplies to Nga Yoke Kaung Hospital in support of the local response to COVID-19 crisis. The donation included 2 units of oxygen concentrators, 1,000 pairs of examination and surgical gloves, 2,500 surgical masks, 150 face shields, and 30 bottles of Dettol antiseptic disinfectant liquid. The handover ceremony was held at the General Administration Department Office of Nga Yoke Kaung Town on 3 July 2021, where M&AOSB CSR Field Staff received the acknowledgment letters from the COVID-19 Control and Emergency Response Committee and Nga Yoke Kaung Hospital.

As a responsible business operator, M&AOSB is pleased to further assist and make contributions towards the COVID-19 prevention and related health responses in the local host communities where we operate.





**Donation of Medical Supplies to Nga Yoke Kaung Hospital**

### Donation of Tricycle Hearse to Free Funeral Service in Nga Yoke Kaung

As a socially responsible investor and operator, M&AOSB finds ways to identify the real needs of the community and fulfill them sustainably and efficiently. One of the highlights of M&AOSB CSR Program for the Fiscal Year 2020-2021 was the donation of a tricycle hearse, a funeral van gifted to Danakuthala Free Funeral Service Association in Nga Yoke Kaung Town.

Danakuthala is a well-organized association that provides free funeral services to the community in Nga Yoke Kaung Town. Due to the lack of many facilities with a hearse being one, they had faced many difficulties when transporting the deceased to the crematory or burial site. With the current pandemic, it became a necessity, thus the humble request from the organization for a hearse. After careful review and evaluation, M&AOSB decided to extend the donation of a tricycle hearse, contributing MMK 4.5 million on 16 June 2021. It was a much-needed contribution for the community in times like this. The acknowledgment and letter of appreciation were sent to the M&AOSB by the organization, leaving a positive footprint by M&AOSB in the community where we operate.

U Myint Aung, the treasurer of Danakuthala Free Funeral Service Association, said, "In the past, as there was no hearse in town and so, we needed about four to six people to carry a dead body on a stretcher for transporting. We were so worried about slipping and falling, especially during the COVID-19 outbreak that is so contagious. Because of M&AOSB's tricycle hearse donation, we are now more at ease, mentally and physically, when conveying the deceased to the burial site. The hearse is so needed in our community, especially during the pandemic. On behalf of the association, I would like to thank the company that donated the vehicle and we look forward to helping out the local community in many ways."

M&AOSB is always delighted to contribute towards improving essential public services and the community where the business operates.







***Donation of Tricycle Hearse to Danakuthala Free Funeral Service Association in Nga Yoke Kaung Town***

## 7.2 Community-led Waste Management

M&AOSB has noticed the waste management problem as one of the major concerns raised by all three communities where our operations are. We started the waste management journey in 2020 and since then, we have been making positive changes to reach the point of sustainability. In December 2020, M&AOSB CSR Program has initiated the Trash Hero Program in the project area and has been actively working together with the local community while encouraging them to be a part of the local, national and global change.

Trash Hero Gaw Yan Gyi Chapter was created to cultivate meaningful environmental changes and to create a cleaner and more sustainable community. The collaboration efforts are to reduce the negative impact on the environment and to inspire long-term behavior change in the community through local cleanups and litter pickups.

Despite many restrictions due to the COVID-19 pandemic, Trash Hero Gaw Yan Gyi Chapter successfully organized collective cleanup events with the support of the local community and M&AOSB while following national health guidelines. The Chapter kicked off its first cleanup program on 20 December 2020 in Nanttharpu Village Tract. As of 20 June 2021, the Chapter has organized a total of 11 cleanups and collected a total of 1,530 kg of trash. During these six months, many small group cleanups were initiated in compliance with COVID-19 regulations and mobilized a total of 309 heroes including 88 adults and 221 kids. Further, the cleanup groups received generous contributions and warm support from M&AOSB and the Nanttharpu community.

The following table shows the progress of Trash Hero Gaw Yan Gyi's cleanup journey. The collaboration between M&AOSB and Trash Hero Gaw Yan Gyi will continue taking steps towards tackling long-standing waste management issues and reach the global sustainable goals through collective, ongoing action, and awareness.

Trash Hero Gaw Yan Gyi Cleanup Journey						
						
No.	Cleanup Date	Trash Bags	Kid Heroes	Adult Heroes	Total Heroes	Trash Kilo-gram
1	20-Dec-2020	20	28	11	39	100
2	03-Jan-2021	25	35	12	47	125
3	17-Jan-2021	55	23	12	35	275
4	31-Jan-2021	89	47	15	62	445
5	14-Feb-2021	4	7	3	10	20
6	09-May-2021	10	7	2	9	50
7	16-May-2021	8	8	2	10	40
8	30-May-2021	17	10	3	13	85
9	06-Jun-2021	13	12	4	16	65
10	13-Jun-2021	30	19	9	28	150
11	20-Jun-2021	35	25	15	40	175









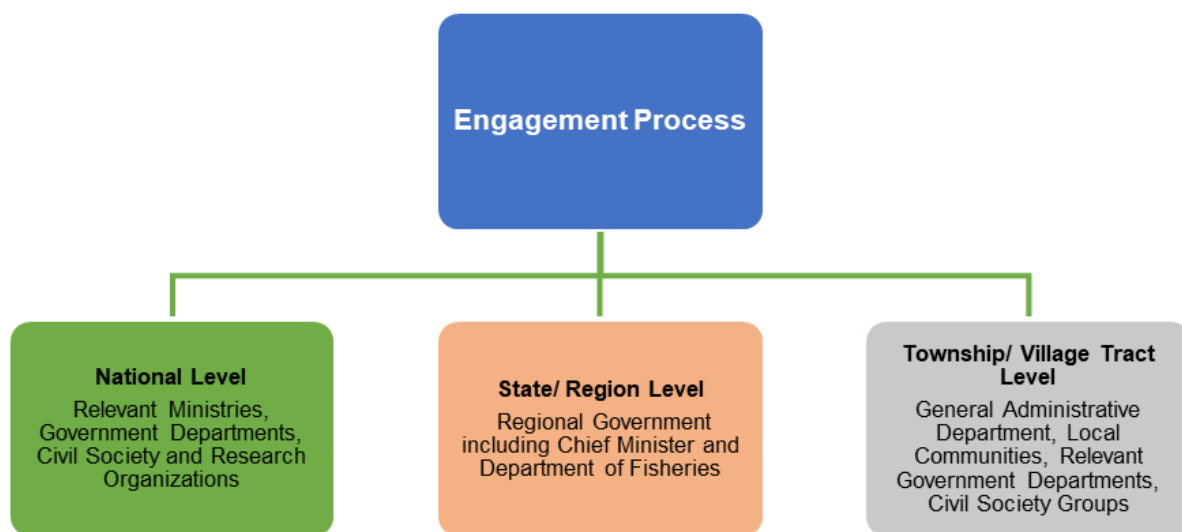


***Trash Hero Gaw Yan Gyi Cleanup Events in Nanttharpu Village Tract***

### 7.3 Stakeholder Engagement and Information Disclosure

Stakeholder engagement is a process that organizations can follow in order to listen to, collaborate with, or inform (or a combination of all three) existing stakeholders. This process helps organizations to proactively consider the needs and desires of anyone who has a stake in the organization, which can foster connections, trust, confidence, and buy-in for our organization's key initiatives. Stakeholder engagement is critical for strategic planning and when done well, it can mitigate potential risks and conflicts with stakeholder groups.

Before severe outbreak and strict restrictions of COVID-19, M&AOSB used to conduct regular engagement meetings with the stakeholders at the regional and local levels. In this reporting period: April 2021 to September 2021, we managed six engagement meetings with our key stakeholders to provide project update and to listen their voices. As part of Communicating CSR initiatives, we presented CSR progress information in the quarterly business report to Myanmar Investment Commission (Naypyitaw), and also produced CSR Bulletin to disclose community investment initiatives implemented at the project area in the fifth quarter of Fiscal Year 2020-2021.



#### Stakeholder Engagement Table

Month	No. of Participants	No. of Engagement Hours	No. of Man-Hours
May 2021	37	2.75	21.25
June 2021	5	0.42	2.08
<b>Grand Total</b>	<b>42</b>	<b>3.17</b>	<b>23.33</b>





### ***Meetings with Stakeholders in May 2021***

M&AOSB engaged with the key stakeholders as per the following activities.

Date	Engagement	Location	Key Discussion
07-May-2021	Meeting with Township Administrator and Municipal Officer	Nga Yoke Kaung	Informed Trash Hero Cleanup Event at Nanttharpu
21-May-2021	Meeting with Danakuthala Free Funeral Service Association Members	Nga Yoke Kaung	Discussed a Tricycle Purchase
27-May-2021	Meeting with Nanttharpu Village Tract Elders	M&AOSB Site Office	Provided M&AOSB's Update Information
27-May-2021	Meeting with Trash Hero Gaw Yan Gyi Leader	M&AOSB Site Office	Informed Trash Hero Condition and Plan
28-May-2021	Meeting with Danakuthala Free Funeral Service Association Members	Nga Yoke Kaung	Discussed M&AOSB's Tricycle Donation
18-Jun-2021	Meeting with Danakuthala Free Funeral Service Association Members	Nga Yoke Kaung	Discussed Tricycle Roof and Rail Installation
<b>Total Engaged Stakeholders</b>			<b>42 Pax</b>





မြင့်အင် ( န် ) အဆိုစီရိတ် ( စ် ) ကမ်းလွန်ဝန်ဆောင်မှုလုပ်ငန်းလီမိတက်

M&AOSB ၏ သုံးလပတ်ကာလအတွင်း ဆောင်ရွက်ပြီးစီးခဲ့သော  
CSR လုပ်ငန်းအစီအစဉ်များ



လှူဒါန်းထောက်ပံ့ခြင်း  
(Sponsorship and Philanthropy)

- ငရုတ်ကောင်းမြို့ နာရေးကူညီမှုလုပ်ငန်းများတွင် အသုံးပြုရန် ဒါနကုသလ နာရေးကူညီမှုအသင်းသို့ စုစုပေါင်းကုန်ကျစရိတ် (၄၅) သိန်း တန်ဖိုး ရှိသော နိဗ္ဗာန်ယာဉ်တစ်စီး ပေးအပ်လှူဒါန်းခြင်း
- ငရုတ်ကောင်းဒေသ COVID-19 ရောဂါကာကွယ်ထိန်းချုပ်ရေးလုပ်ငန်း များတွင် အသုံးပြုရန် ငရုတ်ကောင်းမြို့တိုက်နယ်ဆေးရုံသို့ စုစုပေါင်းငွေ ကျပ် (၁,၉၈၃,၅၀၀) သိန်း တန်ဖိုးရှိသော အောက်စီဂျင်စက်နှစ်လုံးနှင့် ဆေးဘက်ဆိုင်ရာကာကွယ်ရေးပစ္စည်းများ ပေးအပ်လှူဒါန်းခြင်း



သက်ဆိုင်ရာလူပုဂ္ဂိုလ်၊ အဖွဲ့အစည်းများနှင့် ထိတွေ့ဆက်ဆံခြင်း၊ အသိပေးတင်ပြခြင်း  
(Stakeholder Engagement)

- တွေ့ဆုံဆွေးနွေးမှုအကြိမ်ပေါင်း - ၆ ကြိမ်
- တွေ့ဆုံဆွေးနွေးခဲ့သူပေါင်း - ၄၂ ဦး
- တွေ့ဆုံဆွေးနွေးမှုကြာချိန်ပေါင်း - ၂၃ နာရီ ၃၃ မိနစ်



CSR လုပ်ငန်းဆောင်ရွက်ချက်များ အစီရင်ခံတင်ပြခြင်း  
(Communicating CSR)

- CSR လုပ်ငန်းဆောင်ရွက်ချက်များအပါအဝင် စီမံကိန်းတိုးတက်မှု အစီရင်ခံစာကို မြန်မာနိုင်ငံရင်းနှီးမြှုပ်နှံမှုကော်မရှင် (MIC) သို့ သုံးလတစ်ကြိမ် ပေးပို့တင်ပြခြင်း
- ခြောက်လတစ်ကြိမ်ပေးပို့တင်ပြရသော ပတ်ဝန်းကျင်စောင့်ကြပ်ကြည့်ရှုမှု အစီရင်ခံစာကို ပတ်ဝန်းကျင်ထိန်းသိမ်းရေးဦးစီးဌာနသို့ စတုတ္ထအကြိမ် ပေးပို့တင်ပြခြင်း
- CSR လုပ်ငန်းဆောင်ရွက်ချက်များအပါအဝင် စီမံကိန်းနှင့်ဆက်နွှယ်သော လုပ်ငန်းတိုးတက်မှုအခြေအနေများကို ကုမ္ပဏီ၏ဆက်သွယ်ပြန်ကြားရေး စာမျက်နှာများတွင် အချိန်နှင့်တစ်ပြေးညီ အစီရင်ခံတင်ပြခြင်း



အကြံပြုဆွေးနွေးခြင်းလုပ်ငန်းစဉ်  
(Operational Grievance Mechanism - OGM)

- ၂၀၁၇ ခုနှစ်မှ ယနေ့အထိ ပေးပို့လာသော အကြံပြုစာပေါင်း - ၇ စောင်
- အကြံပြုချက်များအရ ဖြေရှင်းဆောင်ရွက်ပေးမှုအပေါ် ရာနှုန်းပြည့် ကျေနပ်လက်ခံခြင်း



ဒေသခံများဦးစီးဆောင်ရွက်သော စွန့်ပစ်အမှိုက်စီမံခန့်ခွဲမှုအစီအစဉ်  
(Community Waste Management Program)

- ဂေါ်ရန်ဂျီ ပတ်ဝန်းကျင်သန့်ရှင်းရေးအတွက် တက်ကြွလှုပ်ရှားသော အမှိုက်ကောက်သူရဲကောင်းအဖွဲ့ Trash Hero Gaw Yan Gyi နှင့် နံသာပုကျေးရွာလူထုတို့ပူးပေါင်း၍ ကျေးရွာအုပ်စု၏ လမ်းမကြီးများနှင့် ကမ်းခြေတစ်လျှောက်၌ အမှိုက်ကောက်လှုပ်ရှားမှုများပြုလုပ်ခြင်း



မြင့်အင် ( န် ) အဆိုစီရိတ် ( စ် ) ကမ်းလွန်ဝန်ဆောင်မှုလုပ်ငန်းလီမိတက်

M&AOSB ၏ သုံးလပတ်ကာလအတွင်း ဆောင်ရွက်ပြီးစီးခဲ့သော  
CSR လုပ်ငန်းအစီအစဉ်များ

### လှူဒါန်းထောက်ပံ့ခြင်း

M&AOSB CSR အစီအစဉ်သည် စုစုပေါင်းကုန်ကျစရိတ် (၄၅) သိန်း တန်ဖိုးရှိသည့် နိဗ္ဗာန်ယာဉ် (သုံးဘီးဆိုင်ကယ်) ကို ဒါနကုသလနာရေးကူညီမှုအသင်း (ငရုတ်ကောင်းမြို့) သို့ ၂၀၂၁ ခုနှစ်၊ ဇွန်လ (၁၆) ရက်နေ့တွင် လှူဒါန်းခဲ့ပါသည်။ ငရုတ်ကောင်းဒေသသို့ နာရေးကူညီမှုလုပ်ငန်းများ ဆောင်ရွက်ရာတွင် အမှန်တကယ် လိုအပ်လျက်ရှိသည့် နိဗ္ဗာန်ယာဉ်ကို M&AOSB ကုမ္ပဏီ၏ လူမှုတာဝန်သိလုပ်ငန်းအစီအစဉ် တစ်စိတ်တစ်ပိုင်းအဖြစ် ပေးအပ်လှူဒါန်းခဲ့ပါသည်။







## မြင့်အင် ( န် ) အဆိုစီရိတ် ( ဖ် ) ကမ်းလွန်ဝန်ဆောင်မှုလုပ်ငန်းလီမိတက်

M&AOSB ၏ သုံးလပတ်ကာလအတွင်း ဆောင်ရွက်ပြီးစီးခဲ့သော  
CSR လုပ်ငန်းအစီအစဉ်များ

### လှူဒါန်းထောက်ပံ့ခြင်း

ဇရုတ်ကောင်းဒေသတွင် COVID-19 ကူးစက်မြန်ကပ်ရောဂါပျံ့နှံ့မှု တားဆီးလျှော့ချနိုင်ရေးအတွက် ဇရုတ်ကောင်းမြို့တိုက်နယ်ဆေးရုံ၌ လိုအပ်လျက်ရှိသည့် အောက်စီဂျင်စက်များ (Oxygen Concentrators) အပြင် 3-Layer နှာခေါင်းစီးများ၊ Face Shield အကာများ၊ လက်အိတ်များနှင့် Dettol ပိုးသတ်ဆေးရည်ပုလင်းများပါဝင်သည့် ဆေးဘက်ဆိုင်ရာကုသရေးပစ္စည်းများကို M&AOSB CSR အစီအစဉ်မှ ၂၀၂၁ ခုနှစ် ဇူလိုင်လ (၃) ရက်နေ့တွင် သွားရောက်လှူဒါန်းခဲ့ပါသည်။ အဆိုပါလှူဒါန်းမှုကို ဇရုတ်ကောင်းမြို့ COVID-19 ထိန်းချုပ်ရေးနှင့်အရေးပေါ်တုံ့ပြန်ရေးကော်မတီဥက္ကဋ္ဌနှင့် ဇရုတ်ကောင်းမြို့တိုက်နယ်ဆရာဝန်တို့မှ လက်ခံရယူပြီး ဂုဏ်ပြုမှတ်တမ်းလွှာများ ပြန်လည်ပေးအပ်ခဲ့ပါသည်။





မြင့်အင် ( န် ) အဆိုစီရိတ် ( စ် ) ကမ်းလွန်ဝန်ဆောင်မှုလုပ်ငန်းလီမိတက်

M&AOSB ၏ သုံးလပတ်ကာလအတွင်း ဆောင်ရွက်ပြီးစီးခဲ့သော  
CSR လုပ်ငန်းအစီအစဉ်များ

ဒေသခံများဦးစီးဆောင်ရွက်သော စွန့်ပစ်အမှိုက်စီမံခန့်ခွဲမှုအစီအစဉ်

ဂေါ်ရန်ဂျီ ပတ်ဝန်းကျင်သန့်ရှင်းရေးအတွက် တက်ကြွလှုပ်ရှားသော Trash Hero Gaw Yan Gyi အမှိုက်ကောက်သူရဲကောင်းအဖွဲ့သည် M&AOSB CSR အစီအစဉ်နှင့် နံ့သာပုကျေးရွာလူထု၏ ပူးပေါင်းပံ့ပိုးမှုဖြင့် သုံးလပတ်ကာလအတွင်း အမှိုက်ကောက်လှုပ်ရှားမှု (၆) ကြိမ် ပြုလုပ်ခဲ့ပါသည်။ နံ့သာပုကျေးရွာအုပ်စု၏ လမ်းကြီးများနှင့် ကမ်းခြေတစ်လျှောက်၌ ပြုလုပ်ခဲ့သော အဆိုပါအမှိုက်ကောက်လှုပ်ရှားမှုများတွင် အမှိုက်ကောက်သူရဲကောင်း လူကြီး (၃၅) ဦး၊ ကလေး (၈၁) ဦးနှင့် စုစုပေါင်းသူရဲကောင်း (၁၁၆) ဦး ပါဝင်အမှိုက်ကောက်ခဲ့ကြပြီး အမှိုက်ကီလိုပေါင်း (၅၆၅) ကီလိုကို ကောက်ယူသိမ်းဆည်းနိုင်ခဲ့ပါသည်။



စုပေါင်းအမှိုက်ကောက်လှုပ်ရှားမှု



စဉ်	နေ့စွဲ	အမှိုက်အိတ်	အမှိုက်ကောက်သူရဲကောင်း (ကလေး)	အမှိုက်ကောက်သူရဲကောင်း (လူကြီး)	အမှိုက်ကောက်သူရဲကောင်း (စုစုပေါင်း)	အမှိုက်ကီလို
၁	၂၀.၁၂.၂၀၂၀	၂၀	၂၈	၁၁	၃၉	၁၀၀
၂	၃.၁.၂၀၂၁	၂၅	၃၅	၁၂	၄၇	၁၂၅
၃	၁၇.၁.၂၀၂၁	၅၅	၂၃	၁၂	၃၅	၂၇၅
၄	၃၁.၁.၂၀၂၁	၈၉	၄၇	၁၅	၆၂	၄၄၅
၅	၁၄.၂.၂၀၂၁	၄	၇	၃	၁၀	၂၀
၆	၉.၅.၂၀၂၁	၁၀	၇	၂	၉	၅၀
၇	၁၆.၅.၂၀၂၁	၈	၈	၂	၁၀	၄၀
၈	၃၀.၅.၂၀၂၁	၁၇	၁၀	၃	၁၃	၈၅
၉	၆.၆.၂၀၂၁	၁၃	၁၂	၄	၁၆	၆၅
၁၀	၁၃.၆.၂၀၂၁	၃၀	၁၉	၉	၂၈	၁၅၀
၁၁	၂၀.၆.၂၀၂၁	၃၅	၂၅	၁၅	၄၀	၁၇၅





မြင့်အင် ( န် ) အဆိုစီရိတ် ( စံ ) ကမ်းလွန်ဝန်ဆောင်မှုလုပ်ငန်းလီမိတက်

M&AOSB ၏ သုံးလပတ်ကာလအတွင်း ဆောင်ရွက်ပြီးစီးခဲ့သော  
CSR လုပ်ငန်းအစီအစဉ်များ

ဒေသခံများဦးစီးဆောင်ရွက်သော စွန့်ပစ်အမှိုက်စီမံခန့်ခွဲမှုအစီအစဉ်



## 7.4 Community-based Volunteers

As part of the company-community partnerships, we have worked with a total of eight community-based volunteers from Nanttharpu Village Tract, Kyway Chaing Village Tract and Nga Yoke Kaung Town. We always treasure the strategic partnership with the local volunteers and acknowledge their efforts and supports in our community investment activities. It is expected to organize regular volunteer meetings and to conduct community engagements through our volunteers' facilitation following an easing of coronavirus restrictions.



## 7.5 Operational Grievance Mechanism

M&AOSB has established and used a functional Operational Grievance Mechanism (OGM) in the project area since 2017, to hear the local community's voices, to provide appropriate feedback and to mitigate business risks. Since OGM roll-out, there have been seven cases received and 100% satisfied with OGM process and outcome. However, there is no new OGM case in the project area during this reporting time.

If there is any grievance case in the construction period, the case can be sent directly by the compliant himself or indirectly through volunteers or liaison officer or grievance officer of the contractor. It can also be sent via online, phone or OGM box. M&AOSB CSR team plans to receive and register any grievance for investigation and documentation. There will be an acknowledgement of the case receipt. The OGM focal staff will evaluate the cause of grievance and investigate on it. The identified case will be submitted to the decision-making level. The decision outcome will be informed to the complainant and there will be implementation process under the mutual agreement. Then M&AOSB will close the grievance after recording the satisfaction of the case owner. We believe that our OGM can help strengthen our relationship with community members and build trust between the company and the community.

### Operational Grievance Mechanism Flow Chart



### Summary of Operational Grievance Mechanism Cases

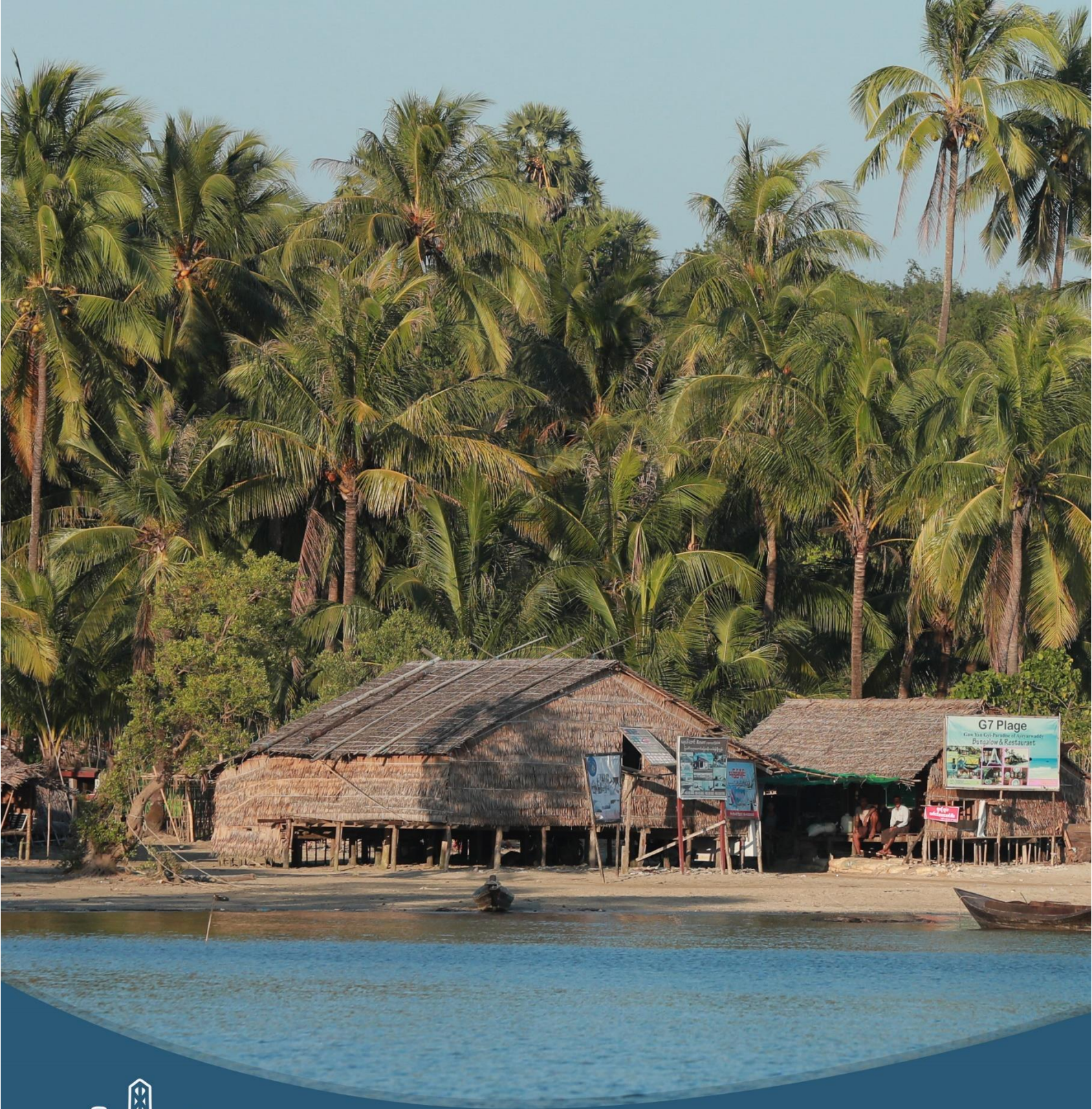
No	Date	Grievance	Action Taken	Action Duration	Satisfaction with Process
1	22-Aug-2017	Tha Pyay Road was damaged because of overloaded trucks.	Contractor supported 120,000 Kyats to buy 200 bags of cobble-stone to repair the road.	4 Days	100 %
2	17-Sep-2017	Drainage wall in front of Nga Yoke Kaung monastery was damaged because of contractor's activity while they are carrying material for survey works.	Contractor supported 100,000 Kyats for the repairing cost of drainage wall.	2 Days	100 %



No	Date	Grievance	Action Taken	Action Duration	Satisfaction with Process
3	20-Dec-2017	Road between Nanttharpu village and Kway Chaing village was destroyed due to passing of overloaded trucks to the project site.	After discussion with contractor, contractor supported 100,000 MMKs as a labor cost to repair the road and renovation of road will be taken responsible by road renovation Committee.	1 Day	100 %
4	15-Feb-2018	Road between Nga Yoke Kaung and Kway Chaing village which was constructed by community, became destroyed due to local truck and tour car using in the past.  But the damage became more serious because of overload trucks to M&AOSB site access road. Community members also suffered dusty and noisy due to over speeding of vehicles.	M&AOSB replied to reinforce with contractor not to drive more than 40km/hr in the village. Also they informed regional government for repairing road between Nga Yoke Kaung and Nanttharpu Village.	11 Days	100 %

No	Date	Grievance	Action Taken	Action Duration	Satisfaction with Process
5	15-Feb-2018	Road between Nga Yoke Kaung and Nanttharpu Village will damage if overload trucks from M&AOSB started using for project. Community members also will suffer from dust.	M&AOSB replied that M&AOSB will reinforce with contractor to drive no more than 40km/hr in the village. Also they will inform regional government for repairing road between Nga Yoke Kaung and Nanttharpu Village.	11 Days	100 %
6	17-Mar-2018	Small Bridge Kyauk Phya Village and Ah Lae Gone Village has been destroyed due to the passing of overload trucks during transporting stone for site access road.	Materials (rocks, labor, etc.) were provided in kind for repairs.	4 Days	100 %
7	4-Nov-2018	Requested to provide gravel (5) sub to be used in Tha Pyay Road Renovation.	Contractor supported 75,000 Kyats and agreed to support another 75,000 Kyats during demobilization process.	1 Day	100 %





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